

## **CORE SERVICES PRESS RELEASE**

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### **Coach USA Partners with Core Services Corporation for a Successful Upgrade to Oracle E-Business Suite R12**

Core Services Delivers On Time and On Budget

**Somerset, N.J., June 29, 2010** – Core Services Corporation (“Core Services”), an Oracle Platinum Partner, is pleased to announce the successful completion of a major [Oracle R12 upgrade](#) project with Coach USA. This accomplishment is just one more example of Core Services’ deep consulting and technical expertise with the Oracle E-Business Suite. Through their mutually beneficial collaborative partnership, Core Services and Coach USA were able to effectively and efficiently complete this upgrade.

“Initially, Coach USA selected another vendor to help us with our Oracle R12 upgrade,” says Ralph Groen, Director of Information Systems at Coach USA. “However, after the other vendor failed to adequately perform, we engaged Core Services and saw immediate results. The Core Services team of experts more than exceeded our expectations by delivering our upgrade on budget and on schedule. We are delighted with how well our strategic partnership with [Core Services](#) worked.”

“Coach USA was lagging behind on several major Oracle E-Business Suite release levels,” says Robert Laughlin, Core Services’ Vice President of Consulting. “Premier Support for EBS 11.5.10 officially ends in November 2010 so that choosing to stay with that version would normally result in additional maintenance fees for Extended Support.” Laughlin continues, “After our initial assessment, Coach USA agreed with us that a full re-implementation was the most effective strategy for Coach USA. Core Services was able to deploy its highly skilled consulting and database administration (“DBA”) teams to get the job done.” Laughlin explains, “By providing a full solutions support team, the upgrade process was seamless, allowing Core Services to maintain Coach USA’s older applications and data base versions while completing the Oracle R12 upgrade.”

Groen concludes, “In addition to bringing Coach USA into Oracle version compliance, we are confident that upgrading to Oracle R12 will reduce our administrative costs while simultaneously providing us with cutting edge technology and functionality. Core Services provided the leadership that both drove this mission critical project and delivered maximum value across our organization.”

#### **About Coach USA**

Coach USA operates motorcoach vehicles, school buses, and sightseeing tour services in 8 Northeastern and Midwestern US states. Coach USA also provides low cost intercity bus service from New York, Washington DC, and Chicago to over 30 other US and Canadian cities through its Megabus operation. Coach USA is a subsidiary of the Stagecoach Group, which is one of the

world's largest bus, coach, and rail companies. For More information about Coach USA, visit <http://www.coachusa.com/>.

**About Core Services:**

Core Services Corporation, an Oracle Certified Partner, delivers Oracle-based business operations solutions and information systems and support to clients worldwide by providing award-winning Oracle Hosting and Consulting services. Additionally, Core Services is authorized to sell and service Oracle E-Business Suite, leveraging the Oracle Business Accelerators. Focused exclusively on Oracle Applications since 1990, Core Services also offers Managed, Remote DBA, Disaster Recovery, and Consulting services for new Oracle implementations and upgrades. For more information about Core Services, visit <http://www.coreservices.com>.