

# Merichem Company Moves to Core Services Hosting, Cuts Costs and Gains Agile and Proactive Oracle E-Business Suite Partner

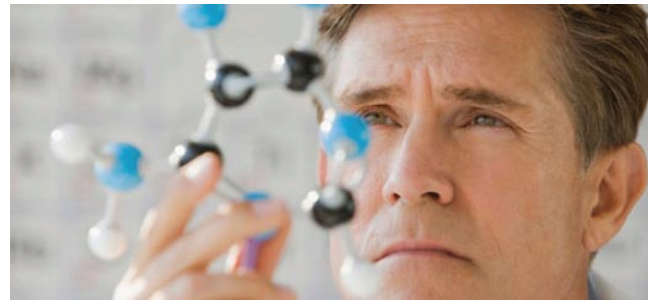
	<b>CLIENT PROFILE</b> <b>Merichem Company</b> <ul style="list-style-type: none"> <li>• Corporate HQ: Houston, Texas</li> <li>• Industry: Oil and Gas</li> <li>• <a href="http://www.merichem.com">www.merichem.com</a></li> </ul>	<b>TECHNOLOGY FOOTPRINT</b> <ul style="list-style-type: none"> <li>• Oracle Database 11g</li> <li>• Oracle E-Business Suite R12</li> <li>• Order Management R12</li> <li>• Oracle Transportation Management R12</li> <li>• Oracle Fusion Middleware</li> <li>• Oracle SOA Suite</li> </ul>	<b>CORE SOLUTIONS</b> <ul style="list-style-type: none"> <li>• Oracle ERP Cloud Solutions</li> <li>• Oracle Application Managed Services</li> </ul> <div style="background-color: red; color: white; padding: 5px; transform: rotate(-45deg); display: inline-block;">Hosted since 2013</div>
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Merichem Company sought a new partner to obtain improved service delivery from its Oracle Cloud hosting provider. To gain environmental stability, ensure availability, and improve operating efficiency, Merichem transitioned its Oracle footprint to Core Services Data Centers.

A year and a half into the relationship, Merichem can point to the benefits of immediately reduced IT Infrastructure costs and hosting its Oracle ERP systems with a provider who acts as a true business partner.

When Merichem requires flexibility within its IT environment, such as when it needs an extra environment to fine tune an Oracle application, Core Services not only provides it, but does so on short notice.

Merichem also benefits from Core's proactive systems maintenance and the complete visibility it offers into what is happening in its environment. For example, Merichem used a standard Core monthly report on database table space to correct a bug in its payroll process before the business process was ever impacted.



**“Moving to Core Services from our previous Oracle hosting provider has benefited Merichem from both a cost and quality perspective. Core understands what it takes to both host and operate an Oracle ERP environment. They go beyond the typical “data center” approach, and their capability and understanding in that respect puts Core a notch above the rest.”**

Mike Ryan ■ IT Director ■ Merichem

## ACCOMPLISHMENTS

- Stabilize its Oracle environment and ensure availability and uptime
- Proactively troubleshoot and correct ERP system bugs before they impact key business processes
- Reduce IT Infrastructure costs and Total Cost of Ownership in Oracle



It's easy to get started.  
**CONTACT US!**

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